

Ashanique Gray
Summary

Diligently coordinates all warehouse activities to keep products moving quickly and meet continuous shipping demands. Highly organized leader with good program management and team-building abilities focused on maximizing efficiency and performance. Proven track record of enforcing best practices in fast-paced environments.

Skills

- Mental health assessments
- Behavior modification
- Conflict mediation
- Data analysis and reporting
- Loading/unloading trailers
- Machine operations
- Team lead
- Communication skills
- Structured value is a must
- Cleanness and professionalism

Experience

Express Employment Professionals

City, State Company Name / Jan 2014 to May 2021

While working for this company I worked for FedEx in Halethorpe Md, Amazon, Dap, and Goetes candy company

- Employed skills in crisis intervention to help resolve difficult situations.
- Improved profit margins by streamlining operations and workflow.
- Defined strategies and created a plan to achieve ambitious operational objectives.
- Motivated and encouraged team members to communicate more openly and constructively with each other.
- Resolved interpersonal conflicts by listening, finding common ground and building relationships.
- Demonstrated leadership by making improvements to work processes and helping to train others.
- Palletizing work order packages, and operating power jack machine to store away orders
- Scan
- Sort
- Training on the job

First Team Staffing

City, State Company Name / Mar 2013 to Aug 2020

- Authored error-free formal and informal business correspondence.
- Provided insight regarding job duties to optimize productivity.
- Supported executive decision-making by reporting on metrics and recommending actionable improvements.
- Diminished obstacles and saved time, spearheading special projects through effective emergency resolution.
- Trailer load Outbound exbound
- Scanning
- Shrink wrapping
- Machine operations
- Team lead training individuals that needed strength in some business areas
- Pick and pack production
- Scanning, shipping, and receiving data entry
- I have worked on many different warehouse plantations due to temp agency's work availability

Server, Waiter, Team Lead

City, State Company Name / Sep 2013 to Dec 2016

- Provided exceptional service to more than 200 customers per day at La Fontaine Bleu establishment.
- Server
- Busser
- Cook
- Cook prep
- Arranged place settings with fresh tablecloths, tableware and flowers to beautify table.
- Completed thorough and accurate opening and closing duties to facilitate smooth restaurant operations.
- Walked among tables and refilled water and beverage glasses or took orders for more drinks and food.
- Updated repeat customers on menu changes and new food and beverage offerings to maintain quality service relationships.
- Collaborated with host, bus person and cook to serve up food and beverage options.
- Operated and maintained cleaning equipment and tools, including dishwasher, hand wash stations, pot-scrubbing station and trash compactor.
- Met or exceeded sales targets on consistent basis with proactive promotional strategies and dessert mentions.
- Served plated dinners, buffet-style dinners and passed hors d'oeuvres for parties.
- Carried appetizer and drink trays around [Type] events, maneuvering around guests and furniture without spilling.
- Greeted customers, answered questions and recommended specials, wine and desserts to increase profits.

- Prepared salads, appetizers and set up garnish stations to assist kitchen staff.
- Collected dishes promptly after each course, cleared crumbs and glassware, and maintained customer satisfaction.
- Addressed concerns or complaints quickly to improve service and escalated more advanced issues to management for resolution.
- Greeted arriving guests and escorted each to assigned tables, took drink orders and answered questions about events.
- Washed buffet, restaurant and banquet items, including silverware, dishes, cooking utensils, equipment and displays.
- Educated guests on meals during wedding and birthday events, answering questions and bringing special orders.
- Welcomed guests with personable attitude and smile, offering to bring beverage orders while reviewing menu options.

Education and Training

High School Diploma Chesapeake High School Jun 2012 City

- Completed continuing education in Human Services Social Worker for bachelors degree
- Currently a student in college
- I am an A and B student with a few college credits
- 3.5 Gpa Level

Some College (No Degree) : Human Services Social Worker CCBC Essex Campus City

I am working towards my bachelors degree I have a few credits

Serving society is very important to me

Accomplishments

- Consistently maintained high customer satisfaction ratings.
- Led team to achieve improvements on work productions, earning recognition from upper management and financial reward.

I have trained and lead many individuals of all ages as well as mentoring and being therapeutic to all employees and business demands

I believe in working as a team efficiently and productively. All jobs must be done on a timely and organized matter.