

## INSTRUCTIONAL DESIGNER

### Summary

Tamantha Uebele is a Home Health Clinical Analyst and Instructional Designer with over 28 years' experience in home health and hospice and the Epic Home Health application for 5 years. During an enterprise install for ProHealth Care, Tamantha served as Business Analyst, Principal Trainer, and Application Coordinator during an end-to-end implementation and system updates post go-live. She was into the build phase of a system upgrade when she went into consulting. As analyst consultant for Providence Health & Services, she led a Community Connect Home Health implementation project involving discovery, validation, workflow design, build, and testing. At Northwest Community Hospital, she served as build analyst on the Home Health team where her experience involved validation, workflow design, build, testing, and clinical break-out sessions. At Lahey Health, Tamantha was Instructional Designer leading their Home Health agency's training environment build, materials build, and classroom instruction for an integrated implementation. She continued with go-live support, Nova review and testing with system updates.

Tamantha possesses expertise in designing, building, implementing, and supporting the Home Health and Hospice application as well as other applications used for Home Health's module to run successfully (ADT & Cadence.) She has experience in an array of Epic functionality, including Facility, Profile, & Department Settings, Contact & Visit Types, Reporting Workbench, Print Groups, Custom Form Build, InBasket, User & Provider build, security templates and settings, Cadence Templates, Smart Tools, Care Plan build, and the technical needs of Remote Client.

### Qualifications

- Epic Home Health Clinical Certification (2009, NVT 2010, NVT 2012, NVT 2014, NVT 2015) (includes Hospice)
- Epic Principal Trainer/Instructional Designer for Home Health Clinical (TED 2010)

### Highlights

- Consultant experience: Lead in Home Health Implementation with responsibilities including: workflow analysis, recommendations, redesign, presentations, and team member duties
- Formal sessions include: data gathering/discovery, workflow validation, integrated workflows, building & testing, and training
- 28 years of experience in the Home Health and Hospice
- Full project experience: planning, validation, build, testing, go-live, maintenance, and optimization
- Knowledge & Experience with every version of Home Health since 2009 including 2015 releases
- Knowledge of Home Care and Hospice regulations including OASIS, Physicians' Orders, Care Plans, and Plans of Care
- Equally qualified as Analyst & Instructional Designer

### Epic Specific Experience and Expertise

#### Application Coordinator/Analyst Specifics

- System analysis, build, testing, and system optimization with all versions: 2009, 2010, 2012, 2014, and new releases for 2015
- Workflow analysis, development, redesign, and validation

#### Build, maintenance of, and other experience: (but not limited to):

- Facility settings (EAF), Profile settings (LPR), Department settings (DEP)
- Contact & Visit Types (LCT & PRC)
- Reporting Workbench Reports (LRP)
- Build and layout of forms and form groups including Custom Form Build (LFG)
- InBasket Classes, Pools, messages, and routing
- Verbal Order build (LVO)
- User & Provider build (EMP & SER)
- Linked Templates, Sub-Templates, security points, and security classes (ECL)
- Cadence Templates: editing, patterns, exceptions, defaults, & blocks
- Documentation build (reports, Flow-Sheets, Care Planning, problems, and Interventions)
- Management & maintenance of the Home Health Databases
- Integrated workflows between Home Care, Home Hospice, & Inpatient Hospice Facility
- Integrated workflows between intake, scheduling, clinical documentation, HIM, quality, and billing
- Security Team Application Lead
- Data Courier/Migration Team Application Lead
- Change control and communications Application Lead
- Business Continuity Access (BCA)/Downtime Application Lead
- Provided end-user support for all clinical and office users
- Understanding of Epic's Community Lead structure involving several regions/instances

### Epic Training & Curriculum Development

- Development of all Epic Home Health training materials including Lesson Plan Matrix, Course Companions, Training Manuals, and Competency checklists.
- Train-the-Trainers: Credentialed Trainer and Super-users
- Classroom instruction for end-users for all non-clinical courses

- Development of Quick Start Guides and Tip Sheets
- Training Environment build and Master Patient build for all Home Health courses
- Maintenance of the Home Health databases
- Learning Homes Dashboard

#### Work Experience

Instructional Designer Feb 2015 to Current

Company Name - City , State

- Clinical Instructional Designer for Home Health during a Wave 2 implementation
- User, provider, and patient build for the MST training environment
- Created and update training materials: PowerPoint presentations, Quick Start Guides, exercise books, and Tip Sheets
- Classroom instruction for various types of classes: clinical, intake, scheduling, quality, and orders
- Classroom planning including course content, course structure, and class scheduling
- Build and maintenance of Learning Homes Dashboard

Contract Analyst Mar 2014 to May 2014

Company Name - City , State

\*Contract ended early due to customer's decision to postpone Home Health implementation

- Analysis, re-engineering, and mapping of current and future workflows with Epic 2014 Version
- Discovery and validation with analyst team and Subject Matter Experts (SME)
- New record build and edits for: security, SER's and EMP's, facility structure settings, visit types, contact types, Smart Forms, and other Epic records.
- Project tracking on multiple tracking tools
- Led several Care Plan break-out build sessions with clinical SME's
- Member of several integrated workgroup sessions: Clinical Content, InBasket, scanning, lab, Data Courier
- Database manipulation and management for Home Health databases
- Assisted Instructional Designer with 2014 training tools.

Consultant Analyst Jan 2013 to Dec 2013

Company Name - City , State

- Lead analyst for new Community Connect Home Health implementation
- Data Validation/Workflow analysis of both existing agency and implementing agency
- Redesign of several workflows and build recommendations needed for agency differences
- Analysis, build, design, testing, and change control
- Led several presentations and data gathering sessions involving multi-state regulations and workflows.
- Led Nursing Care Plan break-out multi-state build sessions

Application Coordinator/Analyst & Principal Trainer Jul 2010 to Jan 2013

Company Name - City , State

- Implementing Home Health, Home Hospice, and a Hospice facility through a successful EMR implementation
- Analysis, build, documentation, testing, migrating, and updating databases
- Clinical readiness lead: analysis of current workflows and processes to post go-live modification
- Managed system upgrades and maintenance of Home Health as well as the Home Health laptop databases required for the Remote Client software (Epic's Home Health module)
- Initial prep work and build for 2012 version upgrade
- Principal Trainer for Home Health Implementation: Environment build, Training materials build, management of tools & databases, classroom training

Administrative Assistant Jul 2009 to Jul 2010

Company Name - City , State

- Designed a reporting tool to display clinician productivity to management; proving to lead to increased productivity
- Created and maintained a department Website linking communication, training, and materials
- Revised the department's orientation process, including organization, processes, work-flows, materials, and presentation
- Orientation to new staff members on Meditech & PtCT software

Scheduler/Home Health Aide Apr 1991 to Jul 2009

Company Name - City , State

- Assisted with three scheduling conversions from paper to electronic, and two additional conversions as software changed
- Patient Care

#### Education

