

## STAFF PHARMACIST

### Summary

Patient and professional excellence oriented Pharmacist with Doctor of Pharmacy and Master in Science degrees. Nine years of retail experience providing outstanding pharmacy services in a high-volume setting. Strong background in science and clinical pharmacology and excellent interpersonal skills with a track record of establishing positive relationships with customers, co-workers, medical professionals, and insurance providers. Enthusiastic about acquiring new clinical knowledge and experience in a hospital setting.

Committed to providing highest quality pharmaceutical services and personal patient care as an essential link in disease management. Dedicated to deliver peak performance as well as fast and accurate medication dispensing. Capable and able to demonstrate versatility in adapting to every-increasing complexity in the healthcare industry.

### Highlights

- Strong Diverse Science Background
- Strong Academic Skills
- Strong Decision-Making Ability
- Prescription Dispensing and Compounding
- Drug Interaction Assessment
- Clinical Interventions
- Product Safety and Quality Assurance
- Exceptional Patient Care
- Proficient with software (Word, Excel, PowerPoint, Access)
- Ability to Identify and Solve Potential Problem
- High Personal and Professional Ethics
- Creative Cognitive Skills
- Pharmaceutical Research and Data Analysis
- Efficient and Accurate
- Exceptional Attention to Details
- Excellent Telephone Etiquette
- Ability to Listen and Communicate in a Articulate Manner
- High Level of Organizational and Personal Skills
- Customer and Coworker Relationship Management on a Personal Level

### Achievements

- Recognized for ability to manage a high volume of patient accounts.
- Consult with hundreds of physicians and patients to fill prescriptions, review side effects, discuss drug interactions and resolve medication delivery problems.
- Improved drug-inventory management system to reduce waste and eliminate back orders.
- Cultivated strong network in a community, resulting in a new patient enrollments.
- Improved morale of coworkers by rewarding good work performance, leading by example and using humor to diffuse stressful situations.
- Translated pharmacy communications for Russian speaking customers and recruited new customers.

### Professional Experience

12/2002 to 04/2009

Staff Pharmacist Company Name 1/4 City , State

Manage ancillary staff in fulfilling more than 1,500 prescriptions weekly. Consult with physicians and patients with regard to medication dosage, drug interactions, medical equipment, disease management and potential side effects of prescription and OTC medications.

Dispense and compound prescriptions, and maintain accurate patient records, dosing information and directions for use. Interact with HMOs and other insurance providers concerning billing/reimbursement issues. Keep abreast of new developments within the pharmaceutical industry.

- Proficiently processed and dispensed written, oral and electronic prescriptions.
- Conducted drug utilization reviews, drug interventions and therapy management.
- Provided critical information and advice to customers regarding possible drug interactions, side effects, dosage and proper medication storage.
- Strictly maintained customer and patient confidentiality.
- Maintained proper storage and security conditions for all drugs.
- Mastered HEB Pharmacy Standard Operating Procedures (SOPS).
- Maintained updated records such as pharmacy files, patient profiles, charge system files, inventories and poison or controlled drug registries.
- Calculated, weighed, measured and mixed ingredients with expert precision.
- Advised customers on the selection of over the counter products, healthcare supplies, dietary and herbal supplements.
- Consistently upheld proper pharmacy and general safety procedures and standards.
- Oversaw the pharmacy technicians' drug preparation and distribution activities to provide safe, efficient care for patients.
- Followed state and federal record keeping guidelines for legend drugs and controlled substances.
- Appropriately resolved customer issues, complaints and questions.
- Managed pharmacy inventory through proper medication ordering, returns and inter-store transfers.

01/1998 to 11/2002

Pharmacy Intern Company Name i¼ City , State

12/1995 to 09/1998

Pharmacy technician Company Name i¼ City , State

01/1990 to 11/1993

Electronics Technician Company Name i¼ City , State

- Worked closely with team of engineers and technician
- Maintained and troubleshoot electronic and computer based equipment.
- Recorded precision measurements from electronic devices during the test
- Completed database, created graphics and checked final reports for accuracy
- Supported engineering team as a customer service representative

01/1990 to 04/1991

Teaching Assistant/ Laboratory Supervisor Company Name i¼ City , State

- Supervised and helped students during laboratory experiments
- Soldered and assembled laboratory equipment
- Maintained proper laboratory and general safety procedures and standards, including department cleanliness.

Education

2002

Doctor of Pharmacy : Pharmaceutics Massachusetts College of Pharmacy and Health Science i¼ City , State , USA

Clinical rotations at :

- Beth Israel Deaconess Medical Center (Infectious Disease),
- Boston Children's Hospital (Center for Poison Control and Prevention),
- Beverly Hospital (Inpatient and Ambulatory care),
- Boston Dialysis Center .

1992

Master of Science : Hardware Engineering University of Information Technology, Mechanics and Optics i¼ City Russia

Certifications

In good standing with the Massachusetts Board of Pharmacy

Skills

- Integrity and Honesty
- Compassion and Courtesy
- Excellent Interpersonal Skills
- High Level of Analytical and Cognitive Skills
- Self-Disciplined and Self-Motivated