

## LICENSED HEALTHCARE COMMUNICATOR

### Summary

To obtain a stable and growth-oriented position which will allow me to promote the profession of nursing by training and developing current and future nurses.

### Experience

10/2016 to Current

Licensed Healthcare Communicator Company Name 1/4 City , State

- Representing clients on a variety of projects via inbound/outbound telecommunication which includes:.
- Providing drug product information.
- Identify adverse events and product complaints as outlined by client guidelines.
- Provide patient education on prescribed treatment regimen.
- Provide patient support to patients enrolled in Patient Support Programs.
- Assist in training new employees, including presenting educational material, quality monitoring, and coaching and feedback.

02/2016 to 10/2016

RN - OR Company Name 1/4 City , State

- Maintain a safe and sterile environment for the patient in the operating room.
- Anticipate the needs of the surgical staff Monitor clients' conditions; reporting changes to Clinical or Client Services Manager.
- Locate and obtain necessary equipment and supplies for various surgical procedures.
- Accurately record and document patient information in regards to operative procedure and specimens.
- Re-stock operating rooms, picking and putting out future cases.
- Act as preceptor to new orientees.

12/2015 to 02/2016

RN Supervisor Company Name 1/4 City , State

- Delegate and oversee care tasks to certified nurse aides.
- Perform assigned duties, including administration of medication, wound care, treatments and procedures.
- Monitor clients' conditions; reporting changes to the supervising physician.
- Follow up with, execute and properly document doctors' orders.
- Perform admission assessments and discharge planning as appropriate.

06/2015 to 12/2015

Field RN Company Name 1/4 City , State

- Home visits to clients in designated geographic territories.
- Perform assigned duties, including administration of medication, wound care, treatments and procedures.
- Monitor clients' conditions; reporting changes to Clinical or Client Services Manager.
- Follow up with, execute and properly document doctors' orders.
- Perform client assessments as necessary.
- Case management and coordination.

09/2014 to 05/2015

RN Company Name 1/4 City , State

- Maintain a safe and sterile environment for the patient in the operating room.
- Anticipate the needs of the surgical staff Monitor clients' conditions; reporting changes to Clinical or Client Services Manager.
- Locate and obtain necessary equipment and supplies for various surgical procedures.
- Accurately record and document patient information in regards to operative procedure and specimens.
- Act as evening shift charge when needed, keeping cases running smoothly, closing the operating rooms, re-stocking rooms, picking and putting out future cases.

01/2014 to 08/2014

Billing Supervisor Company Name 1/4 City , State

- Analyze clinical information and obtain authorization for procedures and chemotherapy from insurance companies as required.
- Collaborate with physicians to select appropriate medication alternatives when patient is denied coverage of current medication.
- Consult with patients to determine current insurance coverage and guidelines.
- Supervise staff of three billing employees and oversee activities of the billing department.
- Collaborate with practice manager on policy and procedure as it pertains to billing department.
- Attend departmental and educational meetings as required.

04/2013 to 11/2013

Staff Nurse/Evening Shift Charge Nurse Company Name 1/4 City , State

- Maintain a safe and sterile environment for the patient in the operating room.

- Anticipate the needs of the surgical staff Monitor clients' conditions; reporting changes to Clinical or Client Services Manager.
- Locate and obtain necessary equipment and supplies for various surgical procedures.
- Accurately record and document patient information in regards to operative procedure and specimens.
- Act as evening shift charge, keeping cases running smoothly, closing the operating rooms, re-stocking rooms, picking and putting out future cases.

06/2012 to 03/2013

RN Case Manager Company Name i¼ City , State

- Review authorization requests to determine medical necessity and appropriateness using criteria such as Milliman and Quest.
- Perform concurrent review on inpatient stays to determine continued need for acute care.
- Perform on-site review of patient charts to determine patient status and possible discharge needs.
- Communicate with the medical director to determine need for denial of days or services deemed medically inappropriate.

10/2007 to 06/2012

Staff Nurse Company Name i¼ City , State

- Maintain a safe and sterile environment for the patient in the operating room.
- Anticipate the needs of the surgical staff Monitor clients' conditions; reporting changes to Clinical or Client Services Manager.
- Locate and obtain necessary equipment and supplies for various surgical procedures.
- Accurately record and document patient information in regards to operative procedure and specimens.
- Act as preceptor to new orientees.

#### Education and Training

4/2018

Master's Degree : Nursing, Nurse Educator Herzing University Nursing, Nurse Educator

4/2014

Bachelor's Degree : Nursing Salem International University Nursing Magna Cum Laude

7/2007

Nursing Diploma : Certifications Reading Hospital School of Nursing Certifications

2/2016

BLS CNOR

Activities and Honors

American Nurses Association, 6/2016 - present \*AORN, 2008 - 2012

Skills

acute care, billing, Case management, charts, chemotherapy, closing, coaching, Client, clients, discharge planning, insurance, director, meetings, presenting, quality, Quest, reporting, supervising, telecommunication, wound care