

SALES ASSOCIATE/CASHIER

Summary

Nine years of experience providing customer support Â· Managed a high-volume workload within a deadline-driven environment Â· Pleasant and professional demeanor Â· Once well with little to no supervision Â· Excels in a busy environment, customer service, inventory and taking responsibility of assigned work.

Friendly Sales Associate proficient in managing all areas of sales and customer service in fast-paced retail environments. Excellent multi-tasker and team player.

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Key Skills

- Verbal Communication
- Initiative
- Flexibility

Experience

01/2016 to Current

Sales Associate/Cashier Company Name i¼ City , State

- Met incoming customers and provided immediate assistance.
Listened to customer needs and preferences to provide accurate advice. â€‹
- Trained all new sales employees on effective techniques.
- Reviewed purchases for fraudulent activities.
Worked flexible schedule to accommodate changing customer levels.
- Answered incoming telephone calls with professional and knowledgeable responses.

07/2012 to 01/2013

Company Name i¼ City , State

- I make and answer phone call regarding clients billing issues I greet greet clients to the gym and answer any and all question they may have.

11/2009 to 01/2016

Sales Associate Company Name i¼ City , State

- Maintain a neat and clean stock room
- Trusted to handle monetary transactions, cashier.
- Perform opening and closing procedures.
- Follow through with customer questions, concerns, and escalated issues when needed to management in regard to customers complaints.
- Determine customer's needs and help customer's make smart choices.
- Perform product sales and customer service by suggesting additional add-ons or features that the customer was not aware of Skills used.
- Outstanding customer service.
- Offered solutions to customer problems.
- Legendary customer service.
- Always punctual(Never Called Out).

Company Name i¼ City , State

Education and Training

2010

Business and Computer science Norwalk Community College i¼ City , State

Skills

billing, cashier, closing, clients, customer service, features, neat, ons, sales, phone

Additional Information

- AWARDS Victoria's Secret August 2014 Employee of the month Victoria Secret August 2015 Employee of the month

Activities and Honors

Victoria's Secret

- Employee for the month August 2015